

Question

Identify the documents that describe the differences between SATE and production.

Answer

Qwest addressed the differences between SATE and production, including the identification of error messages, in three documents provided as exhibits to the declaration of Lynn M V Notarianni and Christie L. Doherty on Operations Support Systems (Attachment 5, Appendix A to the Application) (“OSS Declaration”). These exhibits are:

- SATE Data Document (Exhibit LN-OSS-48)
- EDI Implementation Guidelines for IMA (LN-OSS-47)
- IMA 10.0 Errors List (Exhibit LN-OSS-51)

Qwest has made each of these documents publicly available to CLECs. Relevant sections of these documents are briefly described below. The evolution of the IMA 10.0 Errors List is also described below, in order to fully identify where legacy system error messages are listed and the timing of their incorporation into the document.

1. *SATE Data Document* (Exhibit LN-OSS-48)

The Overview section of this document includes information regarding data categories that may differ between production and SATE. For example, the SATE Data Document (p. 5) states that SATE will validate the USOCs used on an order against the list of USOCs valid in SATE for the state on the LSR, not the CLEC’s contract. In production, IMA also edits the LSR against a list of USOCs provided for in the CLEC’s Interconnection Agreement. This difference between SATE and production allows the CLEC not only to test all USOCs available in their specific contract but also to test additional products and features they may be considering in the future.

2. *EDI Implementation Guidelines for IMA* (Exhibit LN-OSS-47)

The Progression Testing Phase section of this document (pp. 32-40) provides an overview of the Interoperability and SATE test environments. A schematic for each test environment depicting its major components and correlation to production systems is also provided. Additionally, a comparison of products and transactions supported is provided as well as a description of the behavior of the transaction responses as compared to production.

3. *The IMA 10.0 Errors List* (Exhibit LN-OSS-31)

This document contains the list of all business process layer (BPL) errors generated by IMA. These errors are identical for production and SATE, since SATE uses a copy of production IMA. This document does not list the production or SATE legacy system error messages. As explained below, Qwest has provided the legacy systems error messages for production and SATE for IMA release 9.0, most recently in a document dated May 22, 2002 (the *9.0 IMA and SATE Errors List*);² and for IMA 10.0, initially on June 14, 2002, and most recently on July 8, 2002 (the *10.0 IMA and SATE Errors* document). These two documents are included with this filing as Attachment A and Attachment B, respectively.

* * *

For the 9.0 EDI release, in response to a request from Hewlett-Packard in connection with the Arizona third party OSS test, on January 28, 2002, Qwest created and published the known errors available in SATE and those in production for IMA release 9.0. See OSS Declaration at ¶ 762. The *9.0 IMA and SATE Errors List*, dated May 22, 2002, is included as Attachment A to this filing. Qwest informed the Arizona Corporation Commission that it would gain input from CLECs and assess the value of maintaining this list on an ongoing basis.³

On May 7, 2002, the ACC staff issued a recommendation that Qwest continue publishing the error comparison lists for all future IMA releases. See ACC Staff Supplemental Report on Qwest's Compliance with Checklist Item No. 2 - Access to Unbundled Network Elements (UNEs) - Change Management Process and Stand-alone Test Environment, May 7, 2002 (Exhibit DLF-CMP- 10) at ¶ 153. Qwest agreed to accept this recommendation and proceeded to prepare the SATE and production legacy error list for IMA 10.0. This document was published on June 14, 2002, the day after this Application was filed, and contained both the legacy system error list and the complete list of IMA (BPL) errors. The most recent combined *10.0 IMA and SATE Errors* document (Attachment B hereto) contains both BPL and production legacy system error messages included in SATE, and thus details how error messages available in SATE differ from production error messages.

² The *9.0 IMA and SATE Errors List* document was not included with the Application because Qwest provided information on SATE versus production only with respect to the latest IMA release (IMA 10.0).

³ See Qwest's Response to HP's SATE Recommendations, December 28, 2001 (Exhibit LN-OSS-74), at p. 6.

Attachment A

9.0 IMA and SATE Errors List

Qwest Communications, Inc.

9.0 IMA and SATE Errors List

Date

May 22, 2002

Prepared by:
Qwest Communications, Inc. (Qwest)
Implementation Team

For questions regarding this document, please contact

EDI Lead Business Analyst
(303) 965-2504
1005 17th Street, 18th floor
Denver, Colorado 80202

Abstract:

This document will assist CLECs in understanding Qwest legacy system and BPL error messages.

Document Information

Document Owner: Qwest EDI Lead Business Analyst

Document

History

All revisions made to this document are listed here in chronological order.

<u>Version</u>	<u>Date</u>	<u>Description</u>
1.0	05/22/02	Initial Distribution

Important: This document has been through a formal review process. To the best of our knowledge it is accurate. Qwest Communications, Inc. reserves the right to make further modifications, as necessary.

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Overview

This document contains four sets of information:

1. Legacy System Error messages seen in Production
2. Legacy System Error messages coded into SATE
3. Variance between the legacy system errors in production versus SATE
4. Business Processing Layer (BPL) Errors List

Legacy system error messages are passed through the IMA system to the CLEC for pre-order transactions. All errors for order transactions appear on the IMA Business Processing Layer (BPL) error list.

Common reasons for legacy system errors to be returned include:

- **Requested data was unable to be found:**

On a CSR request if Qwest were unable to find the account in the legacy system, the following error message would be generated:

"OSS Gateway: Error caught by Fns Message[0]=Received Error From FnsGateway (6.3.1.7.1) on message ResDupAccountList: E101 Account not in BOSS/CARS"

For errors that specify that the data was unable to be retrieved (i.e. could not be found), Qwest suggests verifying the validity of the input data.

- **Input data is invalid:**

An example of an error message triggered due to invalid input data is:

"OSS Gateway: Error caught by data source Message[0]=Invalid attribute length (clliCode) expect (8-11) get (7) Required input field has invalid length This request was not submitted."

Based on the information provided in the error message, the CLEC could fix the problem. In this example, the CLLI code was 7 characters long rather than 8-11 characters.

- **Legacy system is unavailable:**

An example of an error message triggered due to the legacy system being unavailable is:

"OSS Gateway: Error caught by data source Message[0]=Error logging in to host (livetirk) The host system is not available This DA_EQPF1 request has failed Message[1]=Error logging in to host (livetirk) The host system is not available Thi..."

Qwest recommends that EDI CLECs display the Qwest provided error messages to their system users to allow the user to correctly interpret the error message and correct the problem.

Table 1 -

The following list includes the error code and description of the legacy system error messages that have been provided by IMA Production in the six months previous to the original publication of this document.

* Notes:

- Those items in **BOLD** are examples of variable data.
- All messages listed have an error code of '999'.

Table 1 - IMA Production legacy system error messages	
ERROR MESSAGE/DESCRIPTION	
Database Error - SQL Failed (dbInsertAPPT: ORA-01840: input value not long enough for date format)	
Database Error - SQL Failed (dbInsertTNRDetail: ORA-01400: mandatory (NOT NULL) column is missing or NULL during insert)	
Database Error - Unspecified Error (dbLSRS_CRM: Error while trying to retrieve text for error ORA-01403)	
Database Error - Unspecified Error (dbLSRS_CRM: ORA-01458: invalid length inside variable character string)	
Database Error - Unspecified Error (dbLSRS_CRM: ORA-02042: too many distributed transactions ORA-06512: at line 1)	
Database Error - Unspecified Error (dbLSRS_CRM: ORA-04052: error occurred when looking up remote object CRM.CRM_SOSI_PACKAGE@IMA_CRM_LINK.WORLD ORA-00604: error occurred at recursive SQL level 1 ORA-02068: following severe error from IMA_CRM_LINK ORA-...	
Database Error - Unspecified Error (dbLSRS_CRM: ORA-06550: line 1, column 7: PLS-00201: identifier 'CRM_SOSI_PACKAGE.PROC_SO_GET_COUNT' must be declared ORA-06550: line 1, column 7: PL/SQL: Statement ignored)	
java.sql.SQLException: io exception: Broken pipe Method: validateCoProvider	
java.sql.SQLException: io exception: Broken pipe Method: validateTariffArea	
java.sql.SQLException: java.sql.SQLException: ORA-00257: archiver error. Connect internal only, until freed.	
Megabit address validation Failed (OSS Gateway: Connection failed (CONNECT))	
Megabit address validation Failed (OSS Gateway: Error caught by data source; Message[0]=Call timed out (dac / rpc))	
Megabit address validation Failed (OSS Gateway: Error caught by data source; Message[0]=Null response: Corrupt response data encountered; Response not returned; Message[1]=Null response: Corrupt response data encountered; Response not returned; Me...	
Megabit address validation Failed (OSS Gateway: Response not valid)	
Megabit address validation Failed (OSS Gateway: Timeout)	
Megabit address validation Failed (OSS Gateway: Transaction failed (READ))	
Megabit address validation Failed (OSS Gateway: Transaction failed (SERVER))	
OSS Gateway: Connection failed (CONNECT)	
OSS Gateway: CSRM received Error From FnsGateway (Msg ID 73, Type 0, Vers 1): Error return from gateway: Failed to connect to the BMP	
OSS Gateway: Error caught by data source Verify that CFA is digital	Message [0]=ERROR: Record not found in TIRKS -
OSS Gateway: Error caught by data source	Message[0]=€

Table 1 – BSA Production legacy system error messages	
ERROR MESSAGE/DESCRIPTION	
OSS Gateway: Error caught by data source	Message[0]="
OSS Gateway: Error caught by data source	Message[0]=¼
OSS Gateway: Error caught by data source Internal FnS Error: Error Parsing Page.	Message[0]=9x Address Supplementary Page:
OSS Gateway: Error caught by data source Data Mapping Error - Call OSS/UHD DA_ADR_Request Failure exception received (dac / rpc)	Message[0]=Basic No. given :Street Name Required Message[1]=User defined Message[2]=User defined exception receiv...
OSS Gateway: Error caught by data source OVERRIDE #3J7J4Q4A00	Message[0]=BLOCK IN EFFECT - NEED MANUAL
OSS Gateway: Error caught by data source	Message[0]=call failed (dac / rpc)
OSS Gateway: Error caught by data source Address Request Failure	Message[0]=CALL OSS/UHD DA_ADR Validate Message[1]=User defined exception received (dac / rpc)
OSS Gateway: Error caught by data source	Message[0]=Call timed out (dac / rpc)
OSS Gateway: Error caught by data source CCNA to Owner Host mapping was not found. establish ownership	Message[0]=CCNA = (XHP) has no matching owner Input Request was rejected as it was unable to Message[1]=User defined exception received (dac...
OSS Gateway: Error caught by data source	Message[0]=Centrex Account. Not authorized to view entire account data. A Partial CSR may be requested.
OSS Gateway: Error caught by data source (MD) Invalid CLLI was input - validate input CLLI host	Message[0]=Clli = (DCSMMDBC) State Code = Input CLLI was rejected and unable to route to Message[1]=User defined exception received (dac / rpc) M...
OSS Gateway: Error caught by data source	Message[0]=Communications failure (dac / rpc)
OSS Gateway: Error caught by data source Message[1]=3022 Fatal :: Gateway Error	Message[0]=Communications failure (dac / rpc)
OSS Gateway: Error caught by data source Message[1]=Communications failure (dac / rpc)	Message[0]=Communications failure (dac / rpc)
OSS Gateway: Error caught by data source	Message[0]=Due date requested has passed! Need to change
OSS Gateway: Error caught by data source request not processed	Message[0]=E/A Service handler failed Service Message[1]=Unable to connect to the requested host system. Request has Message[2]=User defined exception received (dac...
OSS Gateway: Error caught by data source ROUTE DA_ADR Validate Address Request Failure (dac / rpc)	Message[0]=ENTER HOUSE NUMBER, AHN OR Message[1]=User defined exception received
OSS Gateway: Error caught by data source host system is not available This DA_EQPF1 request has failed to host (livetirk) The host system is not available Thi...	Message[0]=Error logging in to host (livetirk) The Message[1]=Error logging in
OSS Gateway: Error caught by data source	Message[0]=ERROR No information was found for this address.
OSS Gateway: Error caught by data source	Message[0]=ERROR: 0
OSS Gateway: Error caught by data source	Message[0]=ERROR: 0 Call timed out (dac / rpc)
OSS Gateway: Error caught by data source (dac / rpc)	Message[0]=ERROR: 0 Communications failure (dac
OSS Gateway: Error caught by data source	Message[0]=ERROR: 0 ERROR OCCURRED DURING LOGIN INTO LFACS: 0

Table 1 – BIA Production legacy system error messages

ERROR MESSAGE/DESCRIPTION	
OSS Gateway: Error caught by data source program failed.	Message[0]=ERROR: 0 Gateway is down and/or
OSS Gateway: Error caught by data source address validation. VERIFY STREET NAME	Message[0]=ERROR: 0 Unknown error for this
OSS Gateway: Error caught by data source	Message[0]=ERROR: 0 VERIFY TN
OSS Gateway: Error caught by data source DURING LOGIN INTO LFACS: 0	Message[0]=ERROR: 302 ERROR OCCURRED
OSS Gateway: Error caught by data source was not found in the ISDN Wire Center Data file: /opt/applet/data/facck/ALL.TRIS.data Please contact your Tier 1 Support to report this problem ASAP.	Message[0]=ERROR: 302 The requested NPA/NXX
OSS Gateway: Error caught by data source	Message[0]=ERROR: 501 INQ FASG FAILED:
OSS Gateway: Error caught by data source ERROR OCCURRED DURING FASG in LFACS	Message[0]=ERROR: 501 INQ FASG FAILED:
OSS Gateway: Error caught by data source	Message[0]=ERROR: 501 INQ FASG FAILED: L400-050: THE REQUESTED FACILITY ADDRESS CANNOT BE FOUND. CHECK YOUR INPUT
OSS Gateway: Error caught by data source	Message[0]=ERROR: 501 INQ FASG FAILED: L400-170: THERE ARE MORE THAN ONE FACILITY ADDRESS AT THE GIVEN ADDRESS
OSS Gateway: Error caught by data source	Message[0]=ERROR: 501 INQ FASG FAILED: L400-320: durum ct NOT FOUND
OSS Gateway: Error caught by data source timed out (dac / rpc)	Message[0]=ERROR: Address Validation Error: Call
OSS Gateway: Error caught by data source Gateway is down and/or program failed.	Message[0]=ERROR: Address Validation Error:
OSS Gateway: Error caught by data source description available at this time	Message[0]=ERROR: Address Validation Error: No
OSS Gateway: Error caught by data source match found for logical host (PREMIS_CENT)	Message[0]=ERROR: Address Validation Error: No Routing Table Update Required. Call OSS/UHD
OSS Gateway: Error caught by data source VERIFY TN	Message[0]=ERROR: Address Validation Error:
OSS Gateway: Error caught by data source	Message[0]=ERROR: Call timed out (dac / rpc)
OSS Gateway: Error caught by data source process this request.	Message[0]=ERROR: Facility Check failed to
OSS Gateway: Error caught by data source the address provided.	Message[0]=ERROR: No exact match was found for
OSS Gateway: Error caught by data source Address	Message[0]=ERROR: No Existing Circuits at This
OSS Gateway: Error caught by data source	Message[0]=ERROR: No matching address found.
OSS Gateway: Error caught by data source sending/receiving data from host No Lfacs connection available Facility Check is experiencing slow response to a host system. This may be due to unusual request volumes. P...	Message[0]=FC error code: 20060 Error
OSS Gateway: Error caught by data source specified Address 'e rancho blvd' not found. The requested address was not found. Please verify the address and try again.	Message[0]=FC error code: 20061 Invalid address

Table 1 — IRA Production legacy system error messages

ERROR MESSAGE/DESCRIPTION			
OSS Gateway: Error caught by data source	Message[0]=FC error code: 20062 Valid PREMIS address - Address not in LFACS The requested address is in PREMIS - The request address is NOT in LFACS Issue service order with this address - Use correct remarks ...		
OSS Gateway: Error caught by data source	Message[0]=FC error code: 20063 Multiple addresses returned No exact match was found for the address provided. Verify community and/or state and try again. Multiple addresses were found for the address specify....		
OSS Gateway: Error caught by data source	Message[0]=FC error code: 20064 unable to perform select loop in LFACS Received an undesired response from the Select Loop inquiry.		
OSS Gateway: Error caught by data source	Message[0]=FC error code: 50300 Unable to Validate Address No Address Found This address was not found in PREMIS. Please check your input and try again.		
OSS Gateway: Error caught by data source	Message[0]=FC error code: 50310 Error in Address Validation Unable to Validate Address Premis responded with an error code for this address. Please check your input and try again.		
OSS Gateway: Error caught by data source	Message[0]=FC error code: 50311 Error in Address Validation Unable to Validate Telephone Number Premis responded with an error code for this telephone number. Please check your input and try again.		
OSS Gateway: Error caught by data source	Message[0]=FC error code: 70150 Error accessing EJB services No SelectLoop EJB Found		
OSS Gateway: Error caught by data source	Message[0]=H		
OSS Gateway: Error caught by data source	Message[0]=INPUT ERROR(S): JS_ERR_112:SAGA entered was not a valid SAGA.		
OSS Gateway: Error caught by data source	Message[0]=INPUT ERROR(S): JS_ERR_112-1v:ZIPCODE translates into more than (1) SAGA. Use one of the following SAGAs: BLVUEASTSEAT		
OSS Gateway: Error caught by data source	Message[0]=INPUT ERROR(S): JS_ERR_112v:ZIPCODE could not be translated into a SAGA.		
OSS Gateway: Error caught by data source	Message[0]=Invalid attribute (Loc A) Required input field is invalid This request was not submitted Message[1]=Invalid attribute (Loc Z) Required input field is invalid This request was not submit...		
OSS Gateway: Error caught by data source	Message[0]=Invalid attribute (Loc A) Required input field is invalid This request was not submitted Message[1]=Invalid request Request was not submitted Message[2]=26602 Fatal :: Gateway Error		
OSS Gateway: Error caught by data source	Message[0]=Invalid attribute (Loc Z) Required input field is invalid This request was not submitted Message[1]=Invalid request Request was not submitted Message[2]=26602 Fatal :: Gateway Error		
OSS Gateway: Error caught by data source	Message[0]=Invalid attribute (S: cktId should has 6 fields) Required input field is invalid This request was not submitted Message[1]=Invalid attribute (S: Prefix field length must be of length 1 or 2) ...		
OSS Gateway: Error caught by data source	Message[0]=Invalid attribute (S: cktId should has 6 fields) Required input field is invalid This request was not submitted Message[1]=Invalid attribute (S: Suffix field length must be 0 or 3) Require...		
OSS Gateway: Error caught by data source	Message[0]=Invalid attribute (S: cktId should has 6 fields) Required input field is invalid This request was not submitted Message[1]=Invalid request Request was not submitted		

Table 1 – BIA Production legacy system error messages	
ERROR MESSAGE/DESCRIPTION	
OSS Gateway: Error caught by data source	Message[0]=Invalid attribute (T: cktId should has 7 fields) Required input field is invalid This request was not submitted Message[1]=Invalid attribute (T: Prefix field length must be 2) Required inp...
OSS Gateway: Error caught by data source	Message[0]=Invalid attribute (T: cktId should has 7 fields) Required input field is invalid This request was not submitted Message[1]=Invalid request Request was not submitted
OSS Gateway: Error caught by data source	Message[0]=Invalid attribute length (cliCode) expect (8-11) get (9) Required input field has invalid length This request was not submitted Message[1]=Invalid attribute (termZ) Required input field i...
OSS Gateway: Error caught by data source	Message[0]=Isdn Loop Query Page: Error Sending HTML: Connection lost to the Facility Check web site.
OSS Gateway: Error caught by data source	Message[0]=Job duration is greater than calculated time range
OSS Gateway: Error caught by data source	Message[0]=I
OSS Gateway: Error caught by data source	Message[0]=Leadtime violated
OSS Gateway: Error caught by data source	Message[0]=No AREA/HOST match found for the NpaNxx (000000) Routing Table Update Required. Call OSS/UHD DA_ADR_Request Failure Message[1]=User defined exception received (dac / rpc) Message[2]=User def...
OSS Gateway: Error caught by data source	Message[0]=No DSAver/UUID/Major#/Minor# availabl for logical host (ALOC_SIM) Routing Table Update Required. Call OSS/UHD DA_ADR_Request Failure Message[1]=User defined exception received (dac / rpc) M...
OSS Gateway: Error caught by data source	Message[0]=No match for area (WYOM) in areaConvStatus table Verify CALA entry, If correct, Routing Table Update Required, call OSS/UHD DA_ADR_Request Failure Message[1]=User defined exception received (...)
OSS Gateway: Error caught by data source	Message[0]=No match found for version (2.0) and CLLI (206770) Routing Table Update Required. Call OSS/UHD. DA_TNR_Request Failure Message[1]=User defined exception received (dac / rpc) Message[2]=User ...
OSS Gateway: Error caught by data source	Message[0]=No physical host associated with logical host (EKY) Routing Table Update Required. Call OSS/UHD. DA_TNR_Request Failure Message[1]=User defined exception received (dac / rpc) Message[2]=User...
OSS Gateway: Error caught by data source	Message[0]=No SAGA/CALA match found for zip (nnnnn) Verify ZIP. If correct, Routing Table Update Required, call OSS/UHD. DA_ADR_Request Failure Message[1]=User defined exception received (dac / rpc) Messag
OSS Gateway: Error caught by data source	Message[0]=No time available
OSS Gateway: Error caught by data source	Message[0]=Not a valid Fetch object
OSS Gateway: Error caught by data source	Message[0]=NPA/NNX combination not found in appointment sched
OSS Gateway: Error caught by data source	Message[0]=Null response: Corrupt response data encountered Response not returned Message[1]=Null response: Corrupt response data encountered Response not returned Message[2]=Basic No. given :Street Na...
OSS Gateway: Error caught by data source	Message[0]=Null response: Corrupt response data encountered Response not returned Message[1]=Null response: Corrupt response data encountered Response not returned Message[2]=E/A Service handler failed...
OSS Gateway: Error caught by data source	Message[0]=Null response: Corrupt response data encountered Response not returned Message[1]=Null response: Corrupt response data encountered Response not returned Message[2]=No AREA/HOST match found f...

Table 1 – RIA Production legacy system error messages		
ERROR MESSAGE/DESCRIPTION		
OSS Gateway: Error caught by data source encountered	Response not returned	Message[0]=Null response: Corrupt response data encountered Message[1]=Null response: Corrupt response data encountered Message[2]=No DSAver/UUID/Major#/Mino...
OSS Gateway: Error caught by data source encountered	Response not returned	Message[0]=Null response: Corrupt response data encountered Message[1]=Null response: Corrupt response data encountered Message[2]=No match for area (INVA) i...
OSS Gateway: Error caught by data source encountered	Response not returned	Message[0]=Null response: Corrupt response data encountered Message[1]=Null response: Corrupt response data encountered Message[2]=No match found for logical...
OSS Gateway: Error caught by data source encountered	Response not returned	Message[0]=Null response: Corrupt response data encountered Message[1]=Null response: Corrupt response data encountered Message[2]=No match found for version...
OSS Gateway: Error caught by data source encountered	Response not returned	Message[0]=Null response: Corrupt response data encountered Message[1]=Null response: Corrupt response data encountered Message[2]=No SAGA/CALA match found f...
OSS Gateway: Error caught by data source encountered	Response not returned	Message[0]=Null response: Corrupt response data encountered Message[1]=Null response: Corrupt response data encountered Message[2]=Street Name or Telephone N...
OSS Gateway: Error caught by data source encountered	Response not returned	Message[0]=Null response: Corrupt response data encountered Message[1]=Null response: Corrupt response data encountered Message[2]=User defined exception rec...
OSS Gateway: Error caught by data source Message[0]=POTS Facilities Login Page: Error finding COOKIE: Invalid FC page.		
OSS Gateway: Error caught by data source Message[0]=POTS Facilities Login Page: Error Sending HTML: Connection lost to the Facility Check web site.		
OSS Gateway: Error caught by data source Message[0]=Pots Facility Check (with address validation) INPUT ERROR(S): FNS_ERR_901:TN and ADDRESS cannot both be entered. JS_ERR_210: ADDRESS is NOT part of selected Search By criteria. JS_ERR_250: CITY is N...		
OSS Gateway: Error caught by data source Message[0]=Pots Facility Check (with address validation) INPUT ERROR(S): JS_ERR_112: SAGA entered was not a valid SAGA.		
OSS Gateway: Error caught by data source Message[0]=PotsServFacAvailServer::ProcessMessage() Internal FnS Error: Unknown HTML Page:		
OSS Gateway: Error caught by data source Message[0]=Return host id missing for electronic file transfer.		
OSS Gateway: Error caught by data source Message[0]=Screen (WA) : Field (WorkAuthorization->circuitIdFormat) : ERROR-The Circuit Id was not found in the TIRKS System database. The host system has returned an error This DA_EQPF1 request has fail...		
OSS Gateway: Error caught by data source Message[0]=Screen (WA) : Field (WorkAuthorization->cirLayoutOrderNum) : ERROR-Circuit Id not eligible for this Co-Provider The host system has returned an error This DA_EQPF1 request has failed Message[...		
OSS Gateway: Error caught by data source Message[0]=Street Name or Telephone Number Required Data Mapping Error - Call OSS/UHD DA_ADR_Request Failure Message[1]=User defined exception received (dac / rpc) Message[2]=User defined exception rec...		
OSS Gateway: Error caught by data source Message[0]=System Call error while communicating with Fetch Hostname = fnsid1 Port number = 4006 Connection refused Host = fnsid1 Port = 4006 Timeout = 5		

Table 1 – IMA Production legacy system error messages	
ERROR MESSAGE DESCRIPTION	
OSS Gateway: Error caught by data source with Fetch Hostname = fnsld1 Port number = 4006 Connection reset by peer	Message[0]=System Call error while communicating
OSS Gateway: Error caught by data source combination is invalid.	Message[0]=The CoProvider/ ContractArea
OSS Gateway: Error caught by data source	Message[0]=Total Time > 8 hrs
OSS Gateway: Error caught by data source request: (From signal handler)	Message[0]=Transaction timed out while processing
OSS Gateway: Error caught by data source service. Request has been rejected.	Message[0]=Unable to open the requested E/A Message[1]=User defined exception received (dac / rpc) Message[2]=Null response: Corrupt response data encountered Respon...
OSS Gateway: Error caught by data source Sending HTML: Connection lost to the Facility Check web site.	Message[0]=Unbundled Loop Query Page: Error
OSS Gateway: Error caught by data source satisfy all the valid input parameters. DA_TNR_Request Failure	Message[0]=Verify input. No available numbers Message[1]=User defined exception received (dac / rpc) Message[2]=Verify input. No available nu...
OSS Gateway: Error caught by data source Validate Address Request Failure	Message[0]=VERIFY SAGA /CALA DA_ADR Message[1]=User defined exception received (dac / rpc)
OSS Gateway: Error caught by data source Address Request Failure	Message[0]=VERIFY TN DA_ADR Validate Message[1]=User defined exception received (dac / rpc)
OSS Gateway: Error caught by data source Validate Address Request Failure	Message[0]=VERIFY WIRE CENTER DA_ADR Message[1]=User defined exception received (dac / rpc)
OSS Gateway: Error caught by data source list: 9529260548	Message[0]=WTN appears multiple times in WTN
OSS Gateway: Error caught by data source value	Message[0]=WTN entry missing the associated WTN
OSS Gateway: Error caught by data source; Verify that CFA is digital	Message [0]=ERROR::Record not found in TIRKS -
OSS Gateway: Error caught by data source; Message[1]=3021 Fatal :: Gateway Error	Message[0]=call failed (dac / rpc);
OSS Gateway: Error caught by data source; Message[1]=call failed (dac / rpc)	Message[0]=call failed (dac / rpc);
OSS Gateway: Error caught by data source; Address Request Failure;	Message[0]=CALL OSS/UHD; DA_ADR Validate Message[1]=User defined exception received (dac / rpc)
OSS Gateway: Error caught by data source;	Message[0]=Call timed out (dac / rpc)
OSS Gateway: Error caught by data source;	Message[0]=Centrex Account. Not authorized to view entire account data. A Partial CSR may be requested.
OSS Gateway: Error caught by data source;	Message[0]=Communications failure (dac / rpc)
OSS Gateway: Error caught by data source; Message[1]=3022 Fatal :: Gateway Error	Message[0]=Communications failure (dac / rpc);
OSS Gateway: Error caught by data source; Message[1]=Communications failure (dac / rpc)	Message[0]=Communications failure (dac / rpc);
OSS Gateway: Error caught by data source;	Message[0]=Due date requested has passed! Need to change
OSS Gateway: Error caught by data source; Service request not processed;	Message[0]=EA Error - Timeout waiting for new screen to appear; Desired screen has not appear.; Message[1]=E/A Service handler failed; Message[2]=User defined exception recei...

Table 1- NPA Production legacy system error messages	
ERROR MESSAGE/DESCRIPTION	
OSS Gateway: Error caught by data source;	Message[0]=ENTER HOUSE NUMBER, AHN OR ROUTE; DA_ADR Validate Address Request Failure; Message[1]=User defined exception received (dac / rpc)
OSS Gateway: Error caught by data source;	Message[0]=Error logging in to host (livetirk); The host system is not available; This DA_EQPF1 request has failed; Message[1]=Error logging in to host (livetirk); The host system is not available; Thi...
OSS Gateway: Error caught by data source;	Message[0]=ERROR: 0;Call timed out (dac / rpc)
OSS Gateway: Error caught by data source;	Message[0]=ERROR: 0;Communications failure (dac / rpc)
OSS Gateway: Error caught by data source;	Message[0]=ERROR: 0;ERROR OCCURRED DURING LOGIN INTO LFACS: 0
OSS Gateway: Error caught by data source;	Message[0]=ERROR: 0;Gateway is down and/or program failed.
OSS Gateway: Error caught by data source;	Message[0]=ERROR: 0;No description available at this time
OSS Gateway: Error caught by data source;	Message[0]=ERROR: 0;No match found for logical host (PREMIS_CENT);Routing Table Update Required. Call OSS/UHD
OSS Gateway: Error caught by data source;	Message[0]=ERROR: 0;VERIFY TN
OSS Gateway: Error caught by data source;	Message[0]=ERROR: 301;Server: Netscape-Enterprise/3.6 SP2 Date: Tue, 26 Jun 2001 11:32:23 GMT Content-type: text/html Querying ALOC/Premis for Address data... done. Accessing LFACS --partseparator Content-type...
OSS Gateway: Error caught by data source;	Message[0]=ERROR: 302;ERROR OCCURRED DURING LOGIN INTO LFACS: 0
OSS Gateway: Error caught by data source;	Message[0]=ERROR: 302;The requested NPA/NXX was not found in the ISDN Wire Center Data file:./opt/apple/t/data/facck/ALL.TRIS.data;Please contact your Tier 1 Support to report this problem ASAP.
OSS Gateway: Error caught by data source;	Message[0]=ERROR: 501;INQ FASG FAILED: L400-050: THE REQUESTED FACILITY ADDRESS CANNOT BE FOUND. CHECK YOUR INPUT
OSS Gateway: Error caught by data source;	Message[0]=ERROR::Address Validation Error::Call timed out (dac / rpc)
OSS Gateway: Error caught by data source;	Message[0]=ERROR::Address Validation Error::Communications failure (dac / rpc)
OSS Gateway: Error caught by data source;	Message[0]=ERROR::Address Validation Error::Gateway is down and/or program failed.
OSS Gateway: Error caught by data source;	Message[0]=ERROR::Address Validation Error::No AREA/HOST match found for the NpaNxx (763744);Routing Table Update Required. Call OSS/UHD
OSS Gateway: Error caught by data source;	Message[0]=ERROR::Address Validation Error::No description available at this time
OSS Gateway: Error caught by data source;	Message[0]=ERROR::Address Validation Error::No match found for logical host (PREMIS_CENT);Routing Table Update Required. Call OSS/UHD
OSS Gateway: Error caught by data source;	Message[0]=ERROR::Address Validation Error::VERIFY TN
OSS Gateway: Error caught by data source;	Message[0]=ERROR::Call timed out (dac / rpc)
OSS Gateway: Error caught by data source;	Message[0]=ERROR::Facility Check failed to process this request.

Table 1 – BIA Production legacy system error messages	
ERROR MESSAGE/DESCRIPTION	
OSS Gateway: Error caught by data source;	Message[0]=ERROR::No exact match was found for the address provided.
OSS Gateway: Error caught by data source;	Message[0]=ERROR;No information was found for this address.
OSS Gateway: Error caught by data source;	Message[0]=FC error code: 20060 Error sending/receiving data from host No Lfacs connection available Facility Check is experiencing slow response to a host system. This may be due to unusual request volumes. P...
OSS Gateway: Error caught by data source;	Message[0]=FC error code: 20062 Valid PREMIS address - Address not in LFACS The requested address is in PREMIS - The request address is NOT in LFACS Issue service order with this address - Use correct remarks ...
OSS Gateway: Error caught by data source;	Message[0]=FC error code: 50310 Error in Address Validation Unable to Validate Address Premis responded with an error code for this address. Please check your input and try again.
OSS Gateway: Error caught by data source;	Message[0]=FC error code: 70150 Error accessing EJB services No SelectLoop EJB Found
OSS Gateway: Error caught by data source;	Message[0]=INPUT ERROR(S)::JS_ERR_112:SAGA entered was not a valid SAGA.
OSS Gateway: Error caught by data source;	Message[0]=INPUT ERROR(S)::JS_ERR_112-1v:ZIPCODE translates into more than (1) SAGA.; Use one of the following SAGAs: BLVUEASTSEAT
OSS Gateway: Error caught by data source;	Message[0]=INPUT ERROR(S)::JS_ERR_112v:ZIPCODE could not be translated into a SAGA.
OSS Gateway: Error caught by data source;	Message[0]=INPUT ERROR(S)::JS_ERR_260: STATE is NOT part of selected Search By criteria.
OSS Gateway: Error caught by data source;	Message[0]=Invalid attribute (Loc Z); Required input field is invalid; This request was not submitted; Message[1]=Invalid request; Request was not submitted; Message[2]=26602 Fatal :: Gateway Error
OSS Gateway: Error caught by data source;	Message[0]=Invalid attribute (S: cktId should has 6 fields); Required input field is invalid; This request was not submitted; Message[1]=Invalid attribute (S: Service Code & Modifier field length must be 2...
OSS Gateway: Error caught by data source;	Message[0]=Job duration is greater than calculated time range
OSS Gateway: Error caught by data source;	Message[0]=Leadtime violated
OSS Gateway: Error caught by data source;	Message[0]=No AREA/HOST match found for the NpaNxx (190069); Routing Table Update Required. Call OSS/UHD; DA_ADR_Request Failure; Message[1]=User defined exception received (dac / rpc); Message[2]=User def...
OSS Gateway: Error caught by data source;	Message[0]=No AREA/HOST match found for the NpaNxx (952957); Routing Table Update Required. Call OSS/UHD; DA_ADR_Request Failure; Message[1]=User defined exception received (dac / rpc); Message[2]=User def...
OSS Gateway: Error caught by data source;	Message[0]=No match for area (MT) in areaConvStatus table; Verify CALA entry, If correct, Routing Table Update Required, call OSS/UHD; DA_ADR_Request Failure; Message[1]=User defined exception received (da...
OSS Gateway: Error caught by data source;	Message[0]=No match found for version (2.0) and CLLI (867); Routing Table Update Required. Call OSS/UHD.; DA_TNR_Request Failure; Message[1]=User defined exception received (dac / rpc); Message[2]=User def...

Table 1 – BIA Production legacy system error messages	
ERROR MESSAGE/DESCRIPTION	
OSS Gateway: Error caught by data source;	Message[0]=No match found for version (2.0) and CLLI (INVALID); Routing Table Update Required. Call OSS/UHD.; DA_TNR_Request Failure; Message[1]=User defined exception received (dac / rpc); Message[2]=Null...
OSS Gateway: Error caught by data source;	Message[0]=No SAGA/CALA match found for zip (12345); Verify ZIP. If correct, Routing Table Update Required, call OSS/UHD.; DA_ADR_Request Failure; Message[1]=User defined exception received (dac / rpc); Me...
OSS Gateway: Error caught by data source;	Message[0]=Not a valid Fetch object
OSS Gateway: Error caught by data source;	Message[0]=NPA/NNX combination not found in appointment sched
OSS Gateway: Error caught by data source;	Message[0]=Null response: Corrupt response data encountered; Response not returned; Message[1]=Null response: Corrupt response data encountered; Response not returned; Message[2]=No AREA/HOST match found f...
OSS Gateway: Error caught by data source;	Message[0]=Null response: Corrupt response data encountered; Response not returned; Message[1]=Null response: Corrupt response data encountered; Response not returned; Message[2]=No match for area (DNVR) i...
OSS Gateway: Error caught by data source;	Message[0]=Null response: Corrupt response data encountered; Response not returned; Message[1]=Null response: Corrupt response data encountered; Response not returned; Message[2]=No match found for logical...
OSS Gateway: Error caught by data source;	Message[0]=Null response: Corrupt response data encountered; Response not returned; Message[1]=Null response: Corrupt response data encountered; Response not returned; Message[2]=No match found for version...
OSS Gateway: Error caught by data source;	Message[0]=Null response: Corrupt response data encountered; Response not returned; Message[1]=Null response: Corrupt response data encountered; Response not returned; Message[2]=No physical host associate...
OSS Gateway: Error caught by data source;	Message[0]=Null response: Corrupt response data encountered; Response not returned; Message[1]=Null response: Corrupt response data encountered; Response not returned; Message[2]=No SAGA/CALA match found f...
OSS Gateway: Error caught by data source;	Message[0]=Null response: Corrupt response data encountered; Response not returned; Message[1]=Null response: Corrupt response data encountered; Response not returned; Message[2]=Unable to open the request...
OSS Gateway: Error caught by data source;	Message[0]=Null response: Corrupt response data encountered; Response not returned; Message[1]=Null response: Corrupt response data encountered; Response not returned; Message[2]=User defined exception rec...
OSS Gateway: Error caught by data source;	Message[0]=POTS Facilities Availability Query Page: Internal FnS Error::Error Validating Page.; Message[1]=Pots Facility Check (with address validation);INPUT ERROR(S)::JS_ERR_112: SAGA entered was not a valid...
OSS Gateway: Error caught by data source;	Message[0]=POTS Facilities Availability Query Page: Internal FnS Error::Error Validating Page.; Message[1]=Pots Facility Check (with address validation);INPUT ERROR(S)::JS_ERR_112v:ZIPCODE could not be transla...
OSS Gateway: Error caught by data source;	Message[0]=POTS Facilities Login Page: Error Sending HTML::Connection lost to the Facility Check web site.
OSS Gateway: Error caught by data source;	Message[0]=Pots Facility Check (with address validation);INPUT ERROR(S)::FNS_ERR_901:TN and ADDRESS cannot both be entered.;JS_ERR_210: ADDRESS is NOT part of selected Search By criteria.;JS_ERR_220: UNIT is N...
OSS Gateway: Error caught by data source;	Message[0]=Pots Facility Check (with address validation);INPUT ERROR(S)::JS_ERR_112: SAGA entered was not a valid SAGA.

Table 1 – BIA Production legacy system error messages	
ERROR MESSAGE/DESCRIPTION	
OSS Gateway: Error caught by data source;	Message[0]=Pots Facility Check (with address validation);INPUT ERROR(S)::JS_ERR_112v:ZIPCODE could not be translated into SAGA
OSS Gateway: Error caught by data source;	Message[0]=Screen (DA_EQPF1>SignOn) : Field (IP_UserId) : /SIGN REJECTED, RC= 28 - USERID HAS BEEN REVOKED.; The host system has returned an error; This DA_EQPF1 request has failed; Message[1]=Null resp...
OSS Gateway: Error caught by data source;	Message[0]=Screen (DLR_Status) : Field (UNKNOWN) : DLR Issue Failed Resend Request; The host system has returned an error; This DA_EQPF1 request has failed; Message[1]=E/A Service handler failed; Service...
OSS Gateway: Error caught by data source;	Message[0]=Screen (WA) : Field (WorkAuthorization->circuitIdFormat) : ERROR-The Circuit Id was not found in the TIRKS System database.; The host system has returned an error; This DA_EQPF1 request has fail...
OSS Gateway: Error caught by data source;	Message[0]=Screen (WA) : Field (WorkAuthorization->cirLayoutOrderNum) : ERROR-Circuit Id not eligible for this Co-Provider; The host system has returned an error; This DA_EQPF1 request has failed; Message[...
OSS Gateway: Error caught by data source;	Message[0]=System Call error while communicating with Fetch Hostname = fnsld1 Port number = 4006 Connection refused Host = fnsld1 Port = 4006 Timeout = 5
OSS Gateway: Error caught by data source;	Message[0]=System Call error while communicating with Fetch Hostname = fnsld1 Port number = 4006 Connection reset by peer
OSS Gateway: Error caught by data source;	Message[0]=Transaction timed out while processing request: (From signal handler)
OSS Gateway: Error caught by data source;	Message[0]=Unable to open the requested E/A service.; Request has been rejected.; Message[1]=User defined exception received (dac / rpc); Message[2]=Null response: Corrupt response data encountered; Respon...
OSS Gateway: Error caught by data source;	Message[0]=Verify input. No available numbers satisfy all the valid input parameters.; DA_TNR_Request Failure; Message[1]=User defined exception received (dac / rpc); Message[2]=Verify input. No available nu...
OSS Gateway: Error caught by data source;	Message[0]=VERIFY TN; DA_ADR Validate Address Request Failure; Message[1]=User defined exception received (dac / rpc)
OSS Gateway: Error caught by data source;	Message[0]=VERIFY WIRE CENTER; DA_ADR Validate Address Request Failure; Message[1]=User defined exception received (dac / rpc)
OSS Gateway: Error caught by Fns	Message[0]= DA_ADR Validate Address Request Success Message[1]=Successful Return From Gateway Message[2]=Transaction Timed out with DA PIC
OSS Gateway: Error caught by Fns	Message[0]=Could not connect to AS server
OSS Gateway: Error caught by Fns	Message[0]=Due date requested has passed.
OSS Gateway: Error caught by Fns	Message[0]=ExcSupportCsrLegacyFatalError : File=[SupFnsInterface.cpp], Line#=[744] Received Error From FnsGateway (6.2.2.2) on message ResDupAccountList: E106 Account not found while resolving account on partial circ...
OSS Gateway: Error caught by Fns	Message[0]=ExcSupportCsrLegacyFatalError : File=[SupFnsInterface.cpp], Line#=[744] Received Error From FnsGateway (6.2.2.2) on message ResDupAccountList: Invalid host info while resolving account on partial circuit ...
OSS Gateway: Error caught by Fns	Message[0]=Fetch transaction Timed Out: Hostname = fnsld1 Port number = 4006
OSS Gateway: Error caught by Fns	Message[0]=HicapServFacAvailServer::ProcessMessage() Internal FnS Error: Unknown HTML Page:
OSS Gateway: Error caught by Fns	Message[0]=Invalid request

Table 1 – BIA Production legacy system error messages

ERROR MESSAGE/DESCRIPTION	
OSS Gateway: Error caught by Fns NpaNxx	Message[0]=Invalid request. No Usoc info for requested
OSS Gateway: Error caught by Fns	Message[0]=LSO not valid
OSS Gateway: Error caught by Fns	Message[0]=Received Error From FnsGateway () on message ResGeneric: Error reading request.
OSS Gateway: Error caught by Fns	Message[0]=Received Error From FnsGateway (6.2.2.2) on message ResCsr: 155 CSR not in Database
OSS Gateway: Error caught by Fns	Message[0]=Received Error From FnsGateway (6.2.2.2) on message ResCsr: 161 CSR list format error
OSS Gateway: Error caught by Fns	Message[0]=Received Error From FnsGateway (6.2.2.2) on message ResCsr: 162 CSR billing format error
OSS Gateway: Error caught by Fns	Message[0]=Received Error From FnsGateway (6.2.2.2) on message ResCsr: 163 CSR S&E format error
OSS Gateway: Error caught by Fns	Message[0]=Received Error From FnsGateway (6.2.2.2) on message ResCsr: 164 CSR remarks format error
OSS Gateway: Error caught by Fns	Message[0]=Received Error From FnsGateway (6.2.2.2) on message ResCsr: 610 CSR SNE Format Warning
OSS Gateway: Error caught by Fns	Message[0]=Received Error From FnsGateway (6.2.2.2) on message ResCsr: Partial CSR not available on Non-Dept billed Western AN
OSS Gateway: Error caught by Fns	Message[0]=Received Error From FnsGateway (6.2.2.2) on message ResCsr: Unable to execute BossIFE
OSS Gateway: Error caught by Fns	Message[0]=Received Error From FnsGateway (6.2.2.2) on message ResDupAccountList: A024 DUPT_ACCT_NOT_FOUND
OSS Gateway: Error caught by Fns	Message[0]=Received Error From FnsGateway (6.2.2.2) on message ResDupAccountList: E101 Account not in BOSS/CARS
OSS Gateway: Error caught by Fns	Message[0]=Received Error From FnsGateway (6.2.2.2) on message ResDupAccountList: E105
OSS Gateway: Error caught by Fns	Message[0]=Received Error From FnsGateway (6.2.2.2) on message ResDupAccountList: E106 Account not found
OSS Gateway: Error caught by Fns	Message[0]=Received Error From FnsGateway (6.2.2.2) on message ResDupAccountList: Invalid account id
OSS Gateway: Error caught by Fns	Message[0]=Received Error From FnsGateway (6.2.2.2) on message ResDupAccountList: Invalid host info
OSS Gateway: Error caught by Fns	Message[0]=Received Error From FnsGateway (6.2.2.2) on message ResDupAccountList: S901
OSS Gateway: Error caught by Fns	Message[0]=Received Error From FnsGateway (6.2.2.2) on message ResDupAccountList: Unable to execute SR20cars
OSS Gateway: Error caught by Fns	Message[0]=Received Error From FnsGateway (6.2.2.2) on message ResDupAccountList: Unable to execute SR33
OSS Gateway: Error caught by Fns	Message[0]=Received Error From FnsGateway (6.2.2.2) on message ResGeneric: Unable to connect to back-end server
OSS Gateway: Error caught by Fns	Message[0]=SAG OR STREET RANGE INFORMATION ONLY DA_ADR Validate Address Request Success Message[1]=Successful Return From Gateway Message[2]=Transaction Timed out with DA PIC
OSS Gateway: Error caught by Fns	Message[0]=Transaction Timed out for DA CFACable

Table 1 – IMA Production legacy system error messages	
ERROR MESSAGE/DESCRIPTION	
OSS Gateway: Error caught by Fns	Message[0]=Transaction Timed out with DA ADR
OSS Gateway: Error caught by Fns	Message[0]=Unable to execute Scal
OSS Gateway: Error caught by Fns	Message[0]=Unable to execute Sfirst
OSS Gateway: Error caught by Fns	Message[0]=User defined exception received (dac / rpc)
DA_ADR_Request Failure	Message[1]=User defined exception received (dac / rpc) Message[2]=SELECT CALA Message[3]=Transaction Timed out with DA PIC
OSS Gateway: Error caught by Fns	Message[0]=VERIFY HOUSE NUMBER OR AHN
DA_ADR Validate Address Request Partial Success	Message[1]=Transaction Timed out with DA PIC
OSS Gateway: Error caught by Fns	Message[0]=VERIFY STREET NAME DA_ADR Validate
Address Request Partial Success	Message[1]=Transaction Timed out with DA PIC
OSS Gateway: Error caught by Fns	Message[0]=VERIFY STREET NAME OR COMMUNITY
DA_ADR Validate Address Request Partial Success	Message[1]=Transaction Timed out with DA PIC
OSS Gateway: Error caught by Fns	Message[0]=VERIFY SUPPLEMENTAL INPUT DA_ADR
Validate Address Request Success	Message[1]=Successful Return From Gateway Message[2]=Transaction Timed out with DA PIC
OSS Gateway: Error caught by Fns	Message[0]=VERIFY SUPPLEMENTAL LIST DA_ADR
Validate Address Request Partial Success	Message[1]=Transaction Timed out with DA PIC
OSS Gateway: Error caught by Fns;	Message[0]= ; DA_ADR Validate Address Request
Success;	Message[1]=Successful Return From Gateway; Message[2]=Transaction Timed out with DA PIC
OSS Gateway: Error caught by Fns;	Message[0]=Could not connect to AS server
OSS Gateway: Error caught by Fns;	Message[0]=DesignServFacAvailServer::ProcessMessage();Internal FnS Error: Unknown
HTML Page:	
OSS Gateway: Error caught by Fns;	Message[0]=Did not receive format set.
OSS Gateway: Error caught by Fns;	Message[0]=Fetch transaction Timed Out: Hostname = fnslid1 Port number = 4006
OSS Gateway: Error caught by Fns;	Message[0]=HicapServFacAvailServer::ProcessMessage();Internal FnS Error: Unknown
HTML Page:	
OSS Gateway: Error caught by Fns;	Message[0]=Invalid request. No Usoc info for requested NpaNxx
OSS Gateway: Error caught by Fns;	Message[0]=Received Error From FnsGateway () on message ResGeneric: Error reading request.
OSS Gateway: Error caught by Fns;	Message[0]=Received Error From FnsGateway (6.2.2.2) on message ResCsr: 122 Account not in Database
OSS Gateway: Error caught by Fns;	Message[0]=Received Error From FnsGateway (6.2.2.2) on message ResCsr: 155 CSR not in Database
OSS Gateway: Error caught by Fns;	Message[0]=Received Error From FnsGateway (6.2.2.2) on message ResCsr: Unable to execute BossIFE
OSS Gateway: Error caught by Fns;	Message[0]=Received Error From FnsGateway (6.2.2.2) on message ResCsr: Unable to execute CarsIFE

Table 1 – IMA Production legacy system error messages	
ERROR MESSAGE/DESCRIPTION	
OSS Gateway: Error caught by Fns;	Message[0]=Received Error From FnsGateway (6.2.2.2) on message ResDupAccountList: A024 DUPT_ACCT_NOT_FOUND
OSS Gateway: Error caught by Fns;	Message[0]=Received Error From FnsGateway (6.2.2.2) on message ResDupAccountList: E101 Account not in BOSS/CARS
OSS Gateway: Error caught by Fns;	Message[0]=Received Error From FnsGateway (6.2.2.2) on message ResDupAccountList: E105
OSS Gateway: Error caught by Fns;	Message[0]=Received Error From FnsGateway (6.2.2.2) on message ResDupAccountList: Invalid host info
OSS Gateway: Error caught by Fns;	Message[0]=Received Error From FnsGateway (6.2.2.2) on message ResDupAccountList: S901
OSS Gateway: Error caught by Fns;	Message[0]=Received Error From FnsGateway (6.2.2.2) on message ResDupAccountList: Unable to execute SR20cars
OSS Gateway: Error caught by Fns;	Message[0]=Received Error From FnsGateway (6.2.2.2) on message ResDupAccountList: Unable to execute SR33
OSS Gateway: Error caught by Fns;	Message[0]=Received Error From FnsGateway (6.2.2.2) on message ResGeneric: Unable to connect to back-end server
OSS Gateway: Error caught by Fns;	Message[0]=Transaction Timed out for DA CFACable
OSS Gateway: Error caught by Fns;	Message[0]=Transaction Timed out with DA ADR
OSS Gateway: Error return from gateway 1. NO AVAILABLE NUMBERS SATISFY ALL THE VALID INPUT PARAMETERS DA_TNR_Request Failure 2. User defined exception received (dac / rpc)	
OSS Gateway: Error return from gateway 1. User defined exception received (dac / rpc) 2. User defined exception received (dac / rpc) 3. User defined exception received (dac / rpc) 4. Null response: Corrupt response data encountered R...	
OSS Gateway: Error return from gateway 1. VERIFY TN DA_ADR Validate Address Request Failure 2. User defined exception received (dac / rpc)	
OSS Gateway: no matches found	
OSS Gateway: Response not valid	
OSS Gateway: Timeout	
OSS Gateway: Transaction failed (READ)	
OSS Gateway: Transaction failed (SERVER)	
OSS Gateway: Transaction failed (WRITE)	

SATE Legacy System Errors

This section includes two subsections:

- 2A: includes Qwest legacy system error messages currently passed along to CLECs by SATE for preorder transactions only.
- 2B: Qwest legacy system error messages that will be passed along to CLECs by SATE 9.0 for preorder transactions via a new gateway called SIA (SAAFE Information Access). SIA is the new gateway between legacy systems and SATE that will be implemented with release 9.0. The messages listed in this table are the same error messages currently transmitted by FnS (Fetch N Stuff) and DA (Data Arbiter) to SATE 8.0, but vary slightly in content due to the implementation of SIA.

Table 2A –

The following list includes the SATE Pre-order function/area and the possible legacy system error messages that are currently coded into SATE:

Table 2A - DATE Pre-order legacy system error messages coded into DATE	
PRE-ORDER FUNCTION	DATE ERROR MESSAGE/DESCRIPTION
Additional CSRs	OSS Gateway: Error caught by Fns. Message[0]=Received Error From FnsGateway (6.3.1.3) on message ResDupAccountList: E106 Account not found.
Address Validation	Null response: Corrupt response data encountered Response not returned. No AREA/HOST match found. DA_ADR Validate Address Request Success. Successful Return From Gateway.
Address Validation	VERIFY HOUSE NUMBER OR AHN DA_ADR Validate Address Request Partial Success
Address Validation	CALL OSS/UHD DA_ADR Validate Address Request Failure. User defined exception received (dac / rpc).
Appointment Scheduling	ValidNPA; NoAppointment; NPA= ValidNPA within Qwest Region
Appointment Scheduling	No time available
Appointment Scheduling	NPA/NNX combination not found in appointment sched.
Connecting Facility Assignment	Invalid attribute length (cliCode) expect (8-11) get (9) Required input field has invalid length This request was not submitted. ResultMessage,Invalid attribute (termA) Required input field is invalid This request was not submitted. Invalid attribute (termAZ). Required input field is invalid. This request was not submitted. ResultMessage,Invalid request Request was not submitted}{ResultMessage,26603 Fatal :: Gateway Error.
Connecting Facility Assignment	ResultMessage,Screen (RDLOC) : Field (location->code->cliCode) : LOC504E FIND FAILED LOCATION CODE NOT FOUND The host system has returned an error This DA_EQPF1 request has failed. Null response: Corrupt response data encountered. Response not returned. ResultMessage,Null response: Corrupt response data encountered Response not returned. E/A Service handler failed. Service request not processed. User defined exception received (dac / rpc). 5010 Host.
Connecting Facility Assignment	ResultMessage,Screen (RDLOC) : Field (location->code->cliCode) : Owner could not be established. The host system has returned an error This DA_EQPF1 request has failed. Null response: Corrupt response data encountered Response not returned. Null response: Corrupt response data encountered Response not returned. E/A Service handler failed Service request not processed. ResultMessage, User defined exception received (dac / rpc). 5010 Host Error.
CSR Retrieval	Received Error From FnsGateway (6.2.1.11) on message ResDupAccountList: Invalid host info.
CSR Retrieval	OSS Gateway: Error caught by data source. Message[0]=Centrex Account. Not authorized to view entire account data. A Partial CSR may be requested.
Facility Availability (Convert POTS to Unbundled Loop)	ERROR: 0 No AREA/HOST match found for the NpaNxx <TelephoneNumber> Routing Table Update Required. Call OSS/UHD
Facility Availability (Convert POTS to Unbundled Loop)	ERROR: 501 INQ FASG FAILED: L410-293: FORMAT OF CKID <CircuitId> IS NOT GOOD. ERROR OCCURRED DURING FASG in LFACS

Table 2A - SATE Pre-order legacy system error messages coded into SATE	
PRE-ORDER FUNCTION	SATE ERROR MESSAGE/DESCRIPTION
Facility Availability (Convert POTS to Unbundled Loop)	ERROR:No exact match was found for the address provided.
Facility Availability (Convert POTS to Unbundled Loop)	Result Message, OSS Gateway: Error caught by data source. Message[0]=INPUT ERROR(S):JS_ERR_112v: ZIP CODE entered could not be translated into a SAGA.
Facility Availability (POTS Service Request)	Pots Facility Check (with address validation)INPUT ERROR(S):JS_ERR_112v:ZIPCODE could not be translated into SAGA
Facility Availability (POTS Service Request)	FC error code: 50311 Error in Address Validation Unable to Validate Telephone Number Premis responded with an error code for this telephone number. Please check your input and try again.
Facility Availability (POTS Service Request)	ResultMessage,ERROR: No exact match was found for the address provided.
Facility Availability (POTS Service Request)	ERROR:Address Validation Error:No AREA/HOST match found for the NpaNxx <TelephoneNumber> Routing Table Update Required. Call OSS/UHD
Facility Availability (POTS Service Request)	ERROR No information was found for this address.
Facility Availability (Unbundled ADSL)	ERROR: No information was found for this address.
Facility Availability (Unbundled ADSL)	ERROR No information was found for this address.
Facility Availability (Unbundled ADSL)	ResultMessage, ERROR No information was found for this address.
Facility Availability Query (Design Service)	ERROR: OSS Gateway: Connection failed (CONNECT).
Facility Availability Query (Hicap Loop Qualification)	ERROR: OSS Gateway: Connection failed (CONNECT).
Facility Availability Query (ISDN Loop Qualification)	ERROR: OSS Gateway: Connection failed (CONNECT).
Loop Qualification Query	OSS Gateway: Error caught by data source Message[0] ERROR No information was found for this address.
Loop Qualification Query	OSS Gateway: VERIFY STREET NAME Address is not an exact match
Raw Loop Data Query	No error messages.
Service Availability Query	Invalid request. No Usoc info for requested NpaNxx
Telephone Number Availability Query	TN already selected for this line. DA_TNR_Request Failure.
Telephone Number Availability Query	OSS Gateway: Error caught by data source. Null response: Corrupt response data encountered Response not returned. Null response: Corrupt response data encountered. Response not returned. No match found for version.

Table 2B -

The following list includes the legacy system error messages that will be provided in SATE release 9.0 with the implementation of SIA..

Table 2B - SATE Pre-order legacy system error messages via SIA
SATE Error Message VIA SIA
The host returned an error. INVALID VALUE <preferredWireCenter> FOR NXX SENT
Found multiple hits for routing key.
VERIFY HOUSE NUMBER OR AHN. Verify House # or AHN entry
VERIFY STREET NAME. Verify Street Name entry.
SIA_TNR_Router caught the following exception: \n Error Code 11011:\n SIA_TNR_Router - No hits for search criteria\n.
SIA_ADR_Router caught the following exception: \n Error Code 11900:\n SIA_Router::sqlerr - Oracle error\nSIA_ADR_Router::getAreaByNPANXX - Data not found\nORA-01403: no data found
The host returned an error. INVALID VALUE <preferredWireCenter> FOR NXX SENT
The host returned an error. INVALID VALUE <preferredWireCenter> FOR NXX SENT.
System problem encountered. Call UHD/OSS. <nearByNumOfTypeNum> CANNOT BE FOUND IN THE DATABASE.
Wire Center has no Network Elements. THE NEARBY TN IS NOT RELATED TO A NETWORK ELEMENT ASSOCIATED WITH MPWDMNMA.
Good Number Option Justification should be R or L.
Verify input. No available numbers satisfy all the valid input parameters. NO AVAILABLE NUMBERS SATISFY ALL THE VALID INPUT PARAMETERS.
QwestTnRouteInfo SAGA is not valid.

8.0 SATE Vs IMA Production Legacy System Error Variance List

This section includes two subsections:

- 3A: IMA Production legacy system error messages not found in IMA SATE
- 3B: IMA Production and SATE legacy system error messages where variances arise due to release timing

Table 3A -

The following list includes pre-order legacy system error messages found in IMA production that are not found in IMA SATE:

*** Notes:**

- Those items in **BOLD** are examples of variable data.
- All messages listed have an error code of '999'.

Table 3A - IMA Production legacy system error messages not found in IMA SATE	
IMA ERROR MESSAGE DESCRIPTION	
Database Error - SQL Failed (dbInsertAPPT: ORA-01840: input value not long enough for date format)	
Database Error - SQL Failed (dbInsertTNRDetail: ORA-01400: mandatory (NOT NULL) column is missing or NULL during insert)	
Database Error - Unspecified Error (dbLSRS_CRM: Error while trying to retrieve text for error ORA-01403)	
Database Error - Unspecified Error (dbLSRS_CRM: ORA-01458: invalid length inside variable character string)	
Database Error - Unspecified Error (dbLSRS_CRM: ORA-02042: too many distributed transactions ORA-06512: at line 1)	
Database Error - Unspecified Error (dbLSRS_CRM: ORA-04052: error occurred when looking up remote object CRM.CRM_SOSI_PACKAGE@IMA_CRM_LINK.WORLD ORA-00604: error occurred at recursive SQL level 1 ORA-02068: following severe error from IMA_CRM_LINK ORA-...	
Database Error - Unspecified Error (dbLSRS_CRM: ORA-06550: line 1, column 7: PLS-00201: identifier 'CRM_SOSI_PACKAGE.PROC_SO_GET_COUNT' must be declared ORA-06550: line 1, column 7: PL/SQL: Statement ignored)	
java.sql.SQLException: Io exception: Broken pipe Method: validateCoProvider	
java.sql.SQLException: Io exception: Broken pipe Method: validateTariffArea	
java.sql.SQLException: java.sql.SQLException: ORA-00257: archiver error. Connect internal only, until freed.	
Megabit address validation Failed (OSS Gateway: Connection failed (CONNECT))	
Megabit address validation Failed (OSS Gateway: Error caught by data source; Message[0]=Call timed out (dac / rpc))	
Megabit address validation Failed (OSS Gateway: Error caught by data source; Message[0]=Null response: Corrupt response data encountered; Response not returned; Message[1]=Null response: Corrupt response data encountered; Response not returned; Me...	
Megabit address validation Failed (OSS Gateway: Response not valid)	
Megabit address validation Failed (OSS Gateway: Timeout)	
Megabit address validation Failed (OSS Gateway: Transaction failed (READ))	
Megabit address validation Failed (OSS Gateway: Transaction failed (SERVER))	
OSS Gateway: CSRM received Error From FnsGateway (Msg ID 73, Type 0, Vers 1): Error return from gateway: Failed to connect to the BMP	